



safe city centre cycling in Newcastle upon Tyne

## Appendix E

### Numerical summary report

Survey started 11.04.2010  
Survey ended 10.05.2010

### General section

Number of supporting responses 803

Number of email addresses on database 651 or 81% of responses

Number of post codes provided 673 or 84% of responses

Post code breakdown (first five only)

NE3	22%	or 147 responses
NE6	12%	or 78 responses
NE2	10%	or 66 responses
NE7	6%	or 41 responses
NE4	5%	or 32 responses

### Survey questions

#### I am particularly interested in the improvement of the city centre's...

Both routes	70%	or 565 responses
North-South axis	20%	or 156 responses
West-East axis	10%	or 81 responses

#### I cycle regularly for the following reasons.

Commuting	80%	or 641 responses
Leisure	79%	or 633 responses
Touring	15%	or 115 responses
Other	9%	or 71 responses
Racing	7%	or 54 responses

#### Safer cycling routes through the city centre would make me use my bike more often.

Yes	93%	or 746 responses
No	7%	or 57 responses



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#### Analysis of the comments received

Number of comments provided 287

Over one in three participants (36%) left a comment voluntarily.

#### What has been mentioned?

Conflict with others 45% or 130 responses

Conflict with clear reference to personal safety 37% or 105 responses

Specific Newcastle area or street 29% or 84 responses

City centre locations you mentioned:

Northumberland Street

Central station

John Dobson Street

New Bridge / New Eldon Square

Maintenance 18% or 53 responses

Car parking on cycle lanes 10% or 29 responses

End-of-journey facilities 7% or 21 responses

Concerned about next generation 4% or 11 responses

Signage 3% or 9 responses

Bike on metro 3% or 9 responses

#### Nota bene

The comments analysis is solely based on **voluntary** feedback and the percentage stated might therefore not accurately reflect participants' concerns and should be viewed with caution.

The survey's main aim was to determine the strength feeling towards improving cycling facilities in Newcastle city centre and subsequently to petition the city council. Hence every comment provided is a clear indication that strong sentiment exists to better cycling in the city centre as 1 in every 3 participants took the time to leave feedback entirely of their own volition.